

# Team Leader

## POSITION DESCRIPTION



<b>Position Number:</b>	1707
<b>Department:</b>	Regional Services
<b>Section:</b>	Civil Operations
<b>Unit:</b>	Urban Operations
<b>Position Status:</b>	Permanent Full Time
<b>Classification:</b>	Level 5 - Rockhampton Regional Council Certified Agreement 2022 – External Employees
<b>Reports To:</b>	Supervisor
<b>Revised:</b>	May 2023

### General Position Statement

This position supports Council's direction by motivating and leading a multi-disciplined team that is responsible for undertaking a wide range of construction and maintenance activities associated with Council's infrastructure assets in accordance with recognised standards in a professional, efficient and confidential manner ensuring the development of good working relationships with all staff and the public.

### Specific Responsibilities

The successful candidate must be able to fulfil the following position responsibilities.

- Provide daily assistance to the Supervisor by coordinating and supervising the teams' activities.
- Assist to lead the team to perform a wide range of tasks associated with the Council's infrastructure asset maintenance and construction of assets.
- Assist in the forward planning and the organisation of works.
- Provide prompt and courteous customer service to both public and Council staff.
- Availability to be 'on call' to offer support and decision making if circumstance arises.
- Ensure that work performed is in accordance with relevant construction plans, specifications and standards.
- Operate and conduct pre-start and maintenance on various types of Council assets when required.
- Operate and maintain small machines and hand tools.
- Follow all safety procedures on the job and report any concerns or incidents to the supervisor immediately.
- Report any defects or problems to supervisor, e.g. equipment or safety concerns.
- Carry out civil operation maintenance activities under general supervision. This will involve problem solving, planning and coordination of works requiring the use of on-the-job knowledge, judgement and experience. Task included but not limited to:
  - Sign repairs and installation.
  - Assist with sign making.
  - Guardrail & guidepost repairs and installation
  - Line Marking
  - Fencing – repairs and installation

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- Stormwater investigation and repairs
- Minor concreting works
- Plan and organise own work and may be required to oversee and/or guide the work of lower classified staff.
- Refer matters that may impact upon the business, Council and employees to the relevant Supervisor or Manager.
- Undertake other relevant duties as directed, consistent with skills, competence and training.

### Position Requirements

Your suitability for this role will be assessed against the following competencies.

#### Skills/Competencies

- Ability to lead, motivate and direct members of the team.
- Ability to undertake a range of civil construction and maintenance tasks with limited supervision.
- Ability to prioritise, plan and organise workloads and coordinate the work of others.
- A high understanding of the requirements of civil construction and maintenance.
- A working knowledge of the requirements for small machinery and hand tool operation and maintenance, including two-ways radios.
- Ability to read and carry out instructions and record applicable information.
- Excellent skills in safe work practices including risk assessments and the ability to follow WH&S procedures and policies.
- Communicate Effectively – Ability to communicate with others verbally and in writing to meet requirements of the role.
- Teamwork and Collaboration – Ability to work together with others to achieve common goals both within immediate team and teams across Council.
- Time Management – Ability to plan and organise tasks/work to meet objectives of the role.
- Problem Solving – Ability to analyse problems by gathering information and develop a solution (in line with role responsibilities) or options and make a recommendation.
- Decision Making – Ability to use sound judgement to make the best decision based on information gathered and analysed within the boundaries of the role.
- Manage Risk – Ability to identify, understand and manage risks so that work can be delivered safely and to required standard.
- Deliver Excellent Customer Service – Ability to meet customers' expectations around safety, time, cost and quality.
- Focus on Continuous Improvement – Ability to identify opportunities to enhance team effectiveness and improve team's customers' experience.
- Adaptable to change – Ability to adapt to changing work environments, technology, work priorities and organisational needs.

#### Qualifications

- Construction Industry Induction (White Card).
- Ability to legally operate under an "MR" Class Licence.

#### Desirable Qualifications and Experience

- Traffic Management Implementation (formerly referred to as Level 2 Traffic Management).

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- First Aid Certificate.
- Certificate III in Construction.

### Behaviours

- *Customer Service* – Ensure that you are focused on our customer/s when carrying out your responsibilities.
- *Safety* – Carry out your duties in a safe manner whilst ensuring the safety of your team members and customers, in accordance with Council's Health and Safety Duty Statements and associated safety policies / procedures.
- *Code of Conduct* – Ensure that your behaviour is aligned with the Code of Conduct.
- *Council Values* – Ensure that your behaviour is aligned with the values statement adopted by Council: *One Team, Accountable, Customer Focused, Continuous Improvement and People Development*.

### Leadership Capabilities

- Council's Leadership Capability Framework – meets standards of performance and behaviours in line with our Leadership Capability Framework and leadership level **Operational Leadership**: *Build and maintain Trust; Deliver Results, Customer and Community Driven, Lead and Enable Change and Commit to Personal Growth*. **Further Information Appendix A.**

### Work Environment and Physical Demands

- This position is an outdoor role and will require the employee to carry out physical tasks which may include manual handling of up to 30kg, repetitive bending, kneeling, twisting and/or squatting.
- For plant operations there is a maximum seat rating for tip trucks of 120kg and Semi tippers of 150kg.

### Additional Requirements

- Ability to work in an outdoor environment.
- Ability to legally operate a motor vehicle under a "C" Class Licence (minimum provisional).
- Ability to work after hours and weekends when required.
- A willingness to undertake a Functional Capacity Evaluation to satisfy the inherent physical requirements of the position.
- Provision of a satisfactory Criminal History Check - Police Certificate (Australia Wide Name Only Police Check).
- Ability to be immunised against Hepatitis A&B and Tetanus.

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### Delegations and Authorisations

Financial, Administrative and Corporate Delegations may be applicable to this position and are detailed in the Delegations Corporate Register.

Legislative Sub-Delegations and Authorisations may also be applicable to this position and are detailed in the external public registers. Both registers are available on Council's Intranet.

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### Acknowledgement

This job description has been designed to indicate the general nature and level of work performed by employees within this classification. It is not designed to contain or be interpreted as a comprehensive inventory of all duties, responsibilities and qualifications required of employees assigned to the role.

<b>Authorised By:</b>	Manager
<b>Signature:</b>	
<b>Date:</b>	
<b>Employee Name:</b>	
<b>Employee Signature:</b>	
<b>Date:</b>	

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### Appendix A: Leadership Capability Framework – Leadership Level Operational Leadership (Team Leaders and Supervisors)

Key Leadership Capabilities	Leadership Standard / Behaviour	Standards / Behaviours Required at this Leadership Level
Build and Maintain Trust	<b>Engage and Inspire our People</b>	Ensures alignment between work and Council's vision to engage and inspire others.
	<b>Empower our People</b>	Empowers others and builds trust and confidence through coaching.
	<b>Enable Teamwork and Collaboration</b>	Ensures teamwork and collaboration within and across teams.
	<b>Effectively Communicate across the Organisation</b>	Fosters open and transparent two way communication and ensures that communications are received and understood by team members and other stakeholders.
	<b>Build Effective Enduring Relationships</b>	Engaging in and supporting others to build effective and enduring relationships built on trust and respect.
Deliver Results	<b>Manage People Performance</b>	Ensures the alignment and achievement of goals through setting clear expectations, providing feedback, support and recognition to employees.
	<b>Develop our People</b>	Identify opportunities to provide development opportunities and coaching to others.
	<b>Demonstrate Ethical and Accountable Decision Making</b>	Develops own and team's organisational, political and cultural awareness.
	<b>Demonstrate Organisational and Situational Awareness</b>	Makes decisions in situations where there is scope for interpretation.
	<b>Maintain a Strategic Focus</b>	Coordinates resources to achieve Council's strategic objectives and supports others to understand how their role aligns.
Customer / Community Driven	<b>Plan and Organise Resources</b>	Plan and organise resources to ensure the team delivers work within deadlines of to a quality standard in a safe and cost effective manner.
	<b>Be Customer and Community Focused</b>	Focus on the purpose of Council and delivering what's best for the customer and community in line with vision.
Lead and Enable Change	<b>Manage customer and stakeholder relationships</b>	Anticipates and adapts to customer and stakeholder needs.
	<b>Lead Change Effectively</b>	Manages the process of change to ensure successful implementation.
	<b>Lead Continuous improvement and Innovation</b>	Supports others to identify, gain acceptance and implement continuous improvement opportunities.
Commit to Personal Growth	<b>Commit to Personal Growth and Learning Agility</b>	Commits to own personal growth and learning agility and shares learnings with others.
	<b>Lead with Emotional Intelligence</b>	Develops emotional intelligence and awareness of impact of actions on others.
	<b>Build and maintain Technical and Operational Competence</b>	Maintains own technical and operational competence and supports others to develop and maintain their competence.